

SWIM WITH CONFIDENCE GUARANTEE

Your new swim spa entitles you to these benefits so you can purchase with confidence

Delivery & Set-Up Guarantee

We're here to make sure delivery day is as stress free as possible. We'll assist getting your new swim spa delivered and in place. We work with delivery & crane services that are licensed and insured and coordinate your delivery with them. Once your swim spa is in its final position, our terrific post-delivery team will install accessories and show you how to operate and care for your new swim spa. Additional delivery expenses, crane service and electrical contracting are yours to handle.

Service Guarantee

We're proud to offer factory-trained service techs who are also licensed electricians in Washington. Olympic's techs are employees, not outside contractors. We perform all warranty work for original purchasers. This service is offered in our territory in Greater Puget Sound and the Olympic Peninsula. We'll continue to service and support your product once your warranty is finished and do our best to always source genuine parts from every manufacturer to protect your investment for as long as you own it.

Valet Service

When you need assistance with water care or routine cleaning of your new swim spa, Olympic is here. In fact, we include two complimentary visits in your first six months of ownership from our Valet Team to do some of the routine maintenance your swim spa will need: balance water chemistry, clean your filters, top off the water and check overall function.

Our Valet Team is available to assist with regular ongoing care of your swim spa, as well as help with draining and refilling when that time arrives. We have a variety of service plans available to make sure your swim spa is always ready for you.

Our E-Store is Here

Other online retailers are good for many things, but they are not the ones who know the right products to use in your swim spa—we are! You'll want to be sure you always use the right products to keep your swim spa sanitized and ready and protect your investment

for years to come. Olympic takes great pride in sourcing the best products for use in your swim spa and have all of them available to order on our E-Store. We run regular specials, offer free shipping promotions, and ship out the next business day after we receive your order.

Home Delivery Services

We recognize everyone has a busy life. That's why we offer home delivery for many of the staple products needed to keep your swim spa in top shape. Inquire with our Service Center team about the current items we can auto ship to your home or check them out on our E-Store. All Home Delivery Service items are offered at a reduced price and always shipped at no cost to you.

Energy Efficiency Promise

We've partnered with manufacturers known for providing the most energy-efficient products in their respective industry. Each makes a conscious effort to meet or exceed the most stringent standards for energy-conserving products and remain focused on minimizing impact to the environment.

The Olympic Pledge

We offer this *Swim With Confidence* Guarantee as our promise to foster a long-term relationship built on service and integrity. While we are human and may make a mistake from time to time, we will always do what we can to make corrections so you'll be confident to refer others and cause you to always return to us. Enjoying your new swim spa and having it improve your health and wellness is our number one goal.

And, as a small business owner giving back to the communities in which we operate, I sincerely thank you for your business.

Don Riling
President
Olympic Hot Tub



Welcome to the Wellness Generation™ • Welcome to Olympic Hot Tub.