



LIMITED WARRANTY



1 YEAR - Limited Vessel Structure Warranty

MAAX SPAS INDUSTRIES CORP. warrants the vessel structure against water loss due to defects in materials and workmanship for one (1) year. *

1 YEAR - Limited Surface Warranty

MAAX SPAS INDUSTRIES CORP. warrants the interior surface of the vessel against blisters, cracks, or delaminating due to defects in material and workmanship for a period of one (1) year. *

1 YEAR - Limited Equipment, Plumbing Warranty

MAAX SPAS INDUSTRIES CORP. Inc. warrants the Spa against water leakage from jets, air controls, plumbing fittings, and the equipment (including pumps, Powerworks® Control System, blower, and heater) to be free from defects in material and workmanship for a period of one (1) year. *

Excludes broken glass on the touch screen control system. *

1 YEAR - Limited Jet Insert Warranty

MAAX SPAS INDUSTRIES CORP. warrants the jet inserts to be free from defects in material and workmanship for a period of one (1) year. * Jet inserts are owner-serviceable items and are not covered by the Labor Warranty outlined herein.

1 YEAR - Limited Side Panel Warranty

MAAX SPAS INDUSTRIES CORP. warrants the DuraMaax™ side panels not to crack, blister, peel, splinter, warp, or delaminate and to be free from defects in materials and workmanship for a period of one (1) year. *

Limited Digital Optics Warranty

MAAX SPAS INDUSTRIES CORP. Inc. warrants the Digital Optics Lighting System to be free from defects in materials and workmanship for a period of one (1) year. *

UPGRADES - Limited Warranty

MAAX SPAS INDUSTRIES CORP. Inc. warrants: **CleanZone II:** the CleanZone II UV Sanitizing system to be free from defects in materials and workmanship for a period of one (1) year. * **WiFi Module, Spa Monitor / Transceiver, Ozonator, and Floating Remote:** the Spa Monitor / Transceiver, Ozonator, and Floating Remote to be free from defects in material and workmanship for a period of one (1) year. * **Audio Components:** the Bluetooth receiver, sub-woofer, power supply, and speakers to be free from defects in material and workmanship for a period of one (1) year. *

Limited Headrest, Skimmer Lid, & Diverter Valve Warranty

MAAX SPAS INDUSTRIES CORPORATION warrants the headrests, skimmer lids, topside overlay and diverter valve to be free from defects in material and workmanship for a period of ninety (90) days. * Headrests, skimmer lids, topside overlay and diverter parts are owner-serviceable items and are not covered by the Labor Warranty outlined herein.

Time Of Delivery

MAAX SPAS INDUSTRIES CORPORATION warrants fuses, light bulbs, and filter cartridges to be free of defects in material and workmanship at the time of delivery to the original consumer purchaser.

1 YEAR LIMITED LABOR WARRANTY

MAAX SPAS INDUSTRY CORP. will provide labor compensation to repair equipment and plumbing defects as outlined in this warranty for authorized dealers and service centers for a period of one (1) year. *

*From the date of original consumer installation or one (1) year after the manufacturing date, whichever occurs first.

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EXTENT OF WARRANTY

This Limited Warranty applies to Spa products manufactured by MAAX SPAS INDUSTRIES CORPORATION (MSIC) under the brands (MAAX Collection, California Cooperage, Elite Spas, Vita Spa, PowerPools, Xstream, and Lifestyle Spas) and sold and installed by its authorized dealers. This Limited Warranty applies to the original consumer/user purchaser and terminates upon any transfer of ownership. This Limited Warranty does not provide coverage for the insulated cover or any item or accessory attached to, or installed on the Spa after the date of manufacture (including water sanitizing systems and cover removal systems, which may be covered under other warranties). Spa is designed and intended solely for residential installation and use. Therefore, commercial (non-residential) installations are herein expressly excluded from all warranty coverage.

WARRANTY PERFORMANCE

In the event of a defect covered under the terms of this Limited Warranty, notify your authorized MAAX Spas dealer. Use all reasonable means to protect the Spa from further damage. A MAAX Spas representative will repair the unit subject to the terms and conditions contained in this Limited Warranty. Within the warranty terms provided herein, parts to repair a defect will be no charge, although you may be assessed reasonable labor and travel charges for the service call. All Spa units must be completely accessible for service; so that all side panels can be removed by the service technician without obstruction. MSIC herein reserves its right to repair or replace any portion of the unit with new or recertified parts. MSIC herein reserves its right to repair or replace any portion of the unit or the complete unit. MSIC in its sole discretion may replace a Spa with one of equal value to the original purchaser. In such event, reasonable costs for removal of the defective Spa, plus delivery and installation of the replacement unit will be the sole responsibility of the owner. MSIC reserves the right to conduct an on-site inspection by its authorized service representative. MSIC must pre-authorize the return of all defective products and/or component parts. Pre-authorization is required for all in-field service where there is no authorized MAAX Spas Dealer. Freight charges may be assessed if the Spa is returned to an Authorized MAAX Spas representative, or to the factory for repair. The customer will bear all freight costs for any goods returned to an authorized MAAX Spas representative or the factory, for any repairs deemed to be excluded from coverage under the warranty.

EXCLUSIONS

This Limited Warranty is void if the Spa has been subjected to unprotected freeze conditions or incurs damage caused by improper water chemistry or water maintenance. This Limited Warranty is void if the Spa has been subjected to alterations, neglect, misuse or abuse; if any repairs have been attempted by anyone other than a MAAX Spas authorized service representative; or if failure is caused by accident, acts of God, or other causes beyond the control of MAAX SPAS INDUSTRIES CORP. Damage can be caused by exposing the Spa vessel to direct sunlight for extended periods of time when vessel is unfilled. Temperatures generated by sunlight or UV may become concentrated on the vessel surface causing the surface material to delaminate or discolor. The Spa cover must be kept on the spa while void of water. Alterations include plumbing changes, electrical conversions, or additions of alternate sanitation (other than an approved MAAX Spas ozone generator, CleanZone II, or other similar water sanitary system) or heating systems which contribute to component or unit failure. Neglect, misuse and abuse includes any installation, operation or maintenance of the Spa other than that outlined in the Owner's Manual or use for which the Spa is not designed. Including, but not limited to damage caused by operation of the unit at water temperatures outside the range of 32 degrees F. and 120 degrees F., damage caused by dirty, clogged, or calcified filter cartridges, damage to pump seals caused by improper use of chemicals, damage to the vessel surface caused by improper use of chemicals, allowing undissolved sanitizing chemicals to contact the surface, damage caused by improper pH balance or other improper water chemistry, damage caused by failure to provide even and sufficient foundation for the Spa, are considered abuses and may invalidate this Limited Warranty. Scratches, as well as fading and weathering from exposure to direct sunlight on the side panels are considered normal wear and tear and are not covered by this limited warranty. Discoloration, yellowing and micro crazing on the vessel surface and top mounted controls and valves are the result of over exposure to weather or direct sunlight when the cover is not properly installed, and are not covered by this warranty. Scratches and/or gouges can occur with normal use and are not considered warrantable defects if reported after the date of installation and therefore are not covered by this limited warranty. Changes to the shape of the vessel or exterior that do not cause leaks or performance issues are not covered by this limited warranty. The UV bulb contained within the CleanZone II UV sanitizing chamber requires routine replacement every twelve to eighteen months and is not covered by this limited warranty. Any commercial use of the spa constitutes a non-residential application and is not covered by this warranty.

DISCLAIMER

MAAX SPAS INDUSTRIES CORPORATION (MSIC) or its authorized agents, shall not be liable for any injury, or loss of use of your Spa or other incidental or consequential damages or expenses which may include but are not limited to the removal of a permanent deck, carpeting or other custom fixture. In no event shall MSIC be liable, for any reason or cause, in excess of the amount paid for the product. No other warranties, expressed or implied, are valid. No agent, dealer, distributor, Service Company, or other party is authorized to change, modify, or extend the terms of this Limited Warranty in any manner whatsoever. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

LEGAL RIGHTS

This Limited Warranty gives you specific legal rights and is not applicable if it interferes with any law or regulation in any state, province, or country.

Void if the Serial Number Label is missing.



LIMITED WARRANTY



7 YEAR - Limited Vessel & Frame Structure Warranty

MAAX SPAS INDUSTRIES CORP. warrants the fiberglass vessel structure against water loss due to defects in materials and workmanship and the cabinet's internal frame to be free from defects in materials and workmanship for seven (7) years. *

3 YEAR - Limited Surface Warranty

MAAX SPAS INDUSTRIES CORP. warrants the interior surface of the vessel against blisters, cracks, or delaminating due to defects in material and workmanship for a period of three (3) years. *

3 YEAR - Limited Equipment, Plumbing Warranty

MAAX SPAS INDUSTRIES CORP. Inc. warrants the Spa against water leakage from jets, air controls, plumbing fittings, and the equipment (including pumps, Powerworks® Control System, blower, and heater) to be free from defects in material and workmanship for a period of three (3) years. *

Excludes broken glass on the touch screen control system. *

2 YEAR - Limited Jet Insert Warranty

MAAX SPAS INDUSTRIES CORP. warrants the jet inserts to be free from defects in material and workmanship for a period of two (2) years from the date of original consumer purchase. Jet inserts are owner-serviceable items and are not covered by the Labor Warranty outlined herein. *

2 YEAR - Limited Digital Optics Warranty

MAAX SPAS INDUSTRIES CORP. Inc. warrants the Digital Optics Lighting System to be free from defects in materials and workmanship for a period of two (2) years. *

1 YEAR - Limited Side Panel Warranty

MAAX SPAS INDUSTRIES CORP. warrants the DuraMaax™ side panels not to crack, blister, peel, splinter, warp, or delaminate and to be free from defects in materials and workmanship for a period of one (1) year. *

1 YEAR - UPGRADES - Limited Warranty

MAAX SPAS INDUSTRIES CORP. Inc. warrants: **CleanZone II:** the CleanZone II UV Sanitizing system to be free from defects in materials and workmanship for a period of one (1) year. * **WiFi Module, Spa Monitor / Transceiver, Ozonator, and Floating Remote:** the Spa Monitor / Transceiver, Ozonator, and Floating Remote to be free from defects in material and workmanship for a period of one (1) year. * **Audio Components:** the BlueTooth receiver, sub-woofer, power supply, and speakers to be free from defects in material and workmanship for a period of one (1). *

90 Day - Limited Headrest, Skimmer Lid, & Diverter Valve Warranty

MAAX SPAS INDUSTRIES CORPORATION warrants the headrests, skimmer lids, topside overlay and diverter valve to be free from defects in material and workmanship for a period of ninety (90) days. * Headrests, skimmer lids, topside overlay and diverter parts are owner-serviceable items and are not covered by the Labor Warranty outlined herein.

Time Of Delivery

MAAX SPAS INDUSTRIES CORPORATION warrants fuses, light bulbs, and filter cartridges to be free of defects in material and workmanship at the time of delivery to the original consumer purchaser.

*From the date of original consumer installation or one (1) year after the manufacturing date, whichever occurs first.

EXTENT OF WARRANTY

This Limited Warranty applies to Spa products manufactured by MAAX SPAS INDUSTRIES CORPORATION (MSIC) under the brands (MAAX Collection, California Cooperage, Elite Spas, Vita Spa, PowerPools, Xstream, and Lifestyle Spas) and sold and installed by its authorized dealers. This Limited Warranty applies to the original consumer/user purchaser and terminates upon any transfer of ownership. This Limited Warranty does not provide coverage for the insulated cover or any item or accessory attached to, or installed on the Spa after the date of manufacture (including water sanitizing systems and cover removal systems, which may be covered under other warranties). Spa is designed and intended solely for residential installation and use. Therefore, commercial (non-residential) installations are herein expressly excluded from all warranty coverage.

WARRANTY PERFORMANCE

In the event of a defect covered under the terms of this Limited Warranty, notify your authorized MAAX Spas dealer. Use all reasonable means to protect the Spa from further damage. A MAAX Spas representative will repair the unit subject to the terms and conditions contained in this Limited Warranty. Within the warranty terms provided herein, parts or labor to repair a defect will be no charge, although you may be assessed reasonable labor and travel charges for the service call. All Spa units must be completely accessible for service; so that all side panels can be removed by the service technician without obstruction. MSIC herein reserves its right to repair or replace any portion of the unit with new or recertified parts. MSIC herein reserves its right to repair or replace any portion of the unit or the complete unit. MSIC in its sole discretion may replace a Spa with one of equal value to the original purchaser. In such event, reasonable costs for removal of the defective Spa, plus delivery and installation of the replacement unit will be the sole responsibility of the owner. MSIC reserves the right to conduct an on-site inspection by its authorized service representative. MSIC must pre-authorize the return of all defective products and/or component parts. Pre-authorization is required for all in-field service where there is no authorized MAAX Spas Dealer. Freight charges may be assessed if the Spa is returned to an Authorized MAAX Spas representative, or to the factory for repair. The customer will bear all freight costs for any goods returned to an authorized MAAX Spas representative or the factory, for any repairs deemed to be excluded from coverage under the warranty.

EXCLUSIONS

This Limited Warranty is void if the Spa has been subjected to unprotected freeze conditions or incurs damage caused by improper water chemistry or water maintenance. This Limited Warranty is void if the Spa has been subjected to alterations, neglect, misuse or abuse; if any repairs have been attempted by anyone other than a MAAX Spas authorized service representative; or if failure is caused by accident, acts of God, or other causes beyond the control of MSIC. Damage can be caused by exposing the Spa vessel to direct sunlight for extended periods of time. Temperatures generated by sunlight or UV may become concentrated on the vessel surface causing the surface material to crack, delaminate or discolor. The Spa cover must be kept on the spa while void of water or any time it is not being used. Alterations include plumbing changes, electrical conversions, or additions of alternate sanitation (other than an approved MAAX Spas ozone generator, CleanZone II, or other similar water sanitary system) or heating systems which contribute to component or unit failure. Neglect, misuse and abuse includes any installation, operation or maintenance of the Spa other than that outlined in the Owner's Manual or use for which the Spa is not designed. Including, but not limited to damage caused by operation of the unit at water temperatures outside the range of 32 degrees F. and 120 degrees F., damage caused by dirty, clogged, or calcified filter cartridges, damage to the vessel surface caused by improper use of chemicals, allowing undissolved sanitizing chemicals to contact the surface, damage to pump seals caused by improper use of chemicals, damage caused by improper pH balance or other improper water chemistry, damage caused by failure to provide even and sufficient foundation for the Spa, are considered abuses and may invalidate this Limited Warranty. Fading, discoloration, yellowing, scratches and/or gouges can occur with normal use and are not considered warrantable defects if reported after the date of installation. Micro-crazing on the vessel surface is the result of over exposure to direct sunlight when the cover is not properly installed, and is not covered by this warranty. The UV bulb contained within the CleanZone II UV sanitizing chamber requires routine replacement every twelve to eighteen months and is not covered by this limited warranty. Any commercial use of the spa constitutes a non-residential application and is not covered by this warranty.

DISCLAIMER

MAAX SPAS INDUSTRIES CORPORATION (MSIC) or its authorized agents, shall not be liable for any injury, or loss of use of your Spa or other incidental or consequential damages or expenses which may include but are not limited to the removal of a permanent deck, carpeting or other custom fixture. In no event shall MSIC be liable, for any reason or cause, in excess of the amount paid for the product. No other warranties, expressed or implied, are valid. No agent, dealer, distributor, Service Company, or other party is authorized to change, modify, or extend the terms of this Limited Warranty in any manner whatsoever. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

LEGAL RIGHTS

This Limited Warranty gives you specific legal rights and is not applicable if it interferes with any law or regulation in any state, province, or country.

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LIMITED WARRANTY



LIFETIME - Limited Steel Frame Warranty

MAAX SPAS INDUSTRIES CORP. Inc. warrants the Zinc Coated Steel Structural Support System against perforation due to rust, splitting, collapse, and other structural failure for the life of your spa under “normal use” guidelines from the date of original consumer purchase. Excludes wood frame. Limited copper lined insulation warranty covered. *

7 YEAR - Limited Vessel Structure Warranty

MAAX SPAS INDUSTRIES CORP. warrants the fiberglass vessel structure against water loss due to defects in materials and workmanship for seven (7) years. *

3 YEAR - Limited Surface Warranty

MAAX SPAS INDUSTRIES CORP. warrants the interior surface of the vessel against blisters, cracks, or delaminating due to defects in material and workmanship for a period of three (3) years. *

3 YEAR - Limited Equipment, Plumbing Warranty

MAAX SPAS INDUSTRIES CORP. Inc. warrants the Spa against water leakage from jets, air controls, plumbing fittings, and the equipment (including pumps, Powerworks® Control System, blower, and heater) to be free from defects in material and workmanship for a period of three (3) years. *

Excludes broken glass on the touch screen control system. *

2 YEAR - Limited Jet Insert Warranty

MAAX SPAS INDUSTRIES CORP. warrants the jet inserts to be free from defects in material and workmanship for a period of two (2) years. * Jet inserts are owner-serviceable items and are not covered by the Labor Warranty outlined herein.

1 YEAR - Limited Side Panel Warranty

MAAX SPAS INDUSTRIES CORP. warrants the DuraMaax™ side panels not to crack, blister, peel, splinter, warp, or delaminate and to be free from defects in materials and workmanship for a period of one (1) year. *

2 YEAR - Limited Digital Optics Warranty

MAAX SPAS INDUSTRIES CORP. Inc. warrants the Digital Optics Lighting System to be free from defects in materials and workmanship for a period of two (2) years. *

1 YEAR - UPGRADES - Limited Warranty

MAAX SPAS INDUSTRIES CORP. Inc. warrants: **CleanZone II:** the CleanZone II UV Sanitizing system to be free from defects in materials and workmanship for a period of one (1) year. * **WiFi Module, Spa Monitor / Transceiver, Ozonator, and Floating Remote:** the Spa Monitor / Transceiver, Ozonator, and Floating Remote to be free from defects in material and workmanship for a period of one (1) year. * **Audio Components:** the BlueTooth receiver, sub-woofer, power supply, and speakers to be free from defects in material and workmanship for a period of one (1) year. *

Limited Headrest, Skimmer Lid, & Diverter Valve Warranty

MAAX SPAS INDUSTRIES CORPORATION warrants the headrests, skimmer lids, topside overlay and diverter valve to be free from defects in material and workmanship for a period of ninety (90) days. * Headrests, skimmer lids, topside overlay and diverter parts are owner-serviceable items and are not covered by the Labor Warranty outlined herein.

Time Of Delivery

MAAX SPAS INDUSTRIES CORPORATION warrants fuses, light bulbs, and filter cartridges to be free of defects in material and workmanship at the time of delivery to the original consumer purchaser.

*From the date of original consumer installation or one (1) year after the manufacturing date, whichever occurs first.

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EXTENT OF WARRANTY

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WARRANTY PERFORMANCE

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EXCLUSIONS

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DISCLAIMER

MAAX SPAS INDUSTRIES CORPORATION (MSIC) or its authorized agents, shall not be liable for any injury, or loss of use of your Spa or other incidental or consequential damages or expenses which may include but are not limited to the removal of a permanent deck, carpeting or other custom fixture. In no event shall MSIC be liable, for any reason or cause, in excess of the amount paid for the product. No other warranties, expressed or implied, are valid. No agent, dealer, distributor, Service Company, or other party is authorized to change, modify, or extend the terms of this Limited Warranty in any manner whatsoever. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

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